

Privacy policy

We collect certain information or data about you when you use www.birdswood.org.

This includes:

- Name, address and contact details you provide when placing an order
- Questions, queries or feedback you leave, including your email address if you send an email to birdswood.org
- Your IP address, and details of which version of web browser you used
- Information on how you use the site, using cookies and page tagging techniques to help us improve the website
- Details to allow you to access services and transactions, eg an email address (it will only be used for the purpose you provide it for)

This helps us to:

- Improve the site by monitoring how you use it
- Respond to any feedback you send us, if you've asked us to
- Provide you with information about news and events if you want it
- Process orders you have submitted

Where your data is stored

We store your data on our secure servers in the UK. It may also be stored outside of Europe, where it could be viewed by our staff or suppliers.

By submitting your personal data, you agree to this.

Keeping your data secure

Transmitting information over the internet is generally not completely secure, and we can't guarantee the security of your data.

! Any data you transmit is at your own risk !

We have procedures and security features in place to try and keep your data secure once we receive it.

We won't share your information with any other organisations for marketing, market research or commercial purposes, and we don't pass on your details to other websites.

Payment transactions are not processed on this site. You are redirected to PayPal Inc. for card payments. PayPal Inc. are fully [PCI Compliant](#).

We do not store credit card details nor do we share customer details with any 3rd parties

Disclosing your information

We may pass on your personal information if we have a legal obligation to do so. This includes exchanging information with government agencies for legal reasons.

Your rights

You can request what information we hold about you, and ask us not to use any of the information we collect.

[Links to other websites](#)

www.birdswood.org contains links to and from other websites.

This privacy policy only applies to this website, and doesn't cover other services and transactions that we link to.

[Following a link to another website](#)

If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.